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Testing Organization Name	AV-TEST Institute GmbH
Test Plan Name	AV-TEST Android Consumer 2024 Test Series – Incremental Compliance Report for January and February 2024 Tests [AMTSO-LS1-TP103]
Compliance Assessors	Scott Jeffreys, John Hawes
Compliance Assessment Date	April 5th, 2024
Report Summary and Commentary	<ol style="list-style-type: none"> 1. Fourteen (14) test subject vendors were asked to supply Phase 2 Commentary on this test plan for the January 2024 and February 2024 testing cycle. Formal commentary and additional e-mails were received from three (3) test subject vendors covering four (4) products (Avast, AVG, ESET, Kaspersky). 2. Discussion of Criterion 5.8: Links from the AV-TEST Test Report or a representative website back to AMTSO’s Compliance Summary web page containing information about this test were missing. As a result, vendor/tester commentary could not be easily accessed as required by Criterion 5.8. AMTSO has been informed that the required links are being implemented and will be in place for future test cycles. 3. Discussion of Criterion 3.1 and Participant Status in General: While a theoretical route for Test Subject Vendors to adopt Participant status was provided by the tester, instructions were insufficiently unclear; in the absence of a complete list of Test Subject Vendors at the time of test commencement, AMTSO was unable to provide direct issue of requests for Phase 1 Commentary to reinforce options to adopt Participant status. 4. Discussion of Criterion 5.3, Criterion 5.9, and Dispute access in general: Description of the policy surrounding access to disputes was insufficiently clear and open to inaccurate understanding of the intent that disputes would be accessible to paying clients only. While disputes from at least one “included” Test Subject Vendor were eventually accepted, corrections to the report were not “timely” as required by Criterion 5.9 (Standard item 9.2.8), and indication of unequal dispute access was not noted per Criterion 5.3 (Standard item 9.2.4.12.1). 5. This incremental Test Series check is NOT confirmed compliant with AMTSO Standard V1.3 due to issues with Criteria 5.3, 5.8 and 5.9.

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Notifications	<ul style="list-style-type: none"> • <input checked="" type="checkbox"/> Criterion 1.1: Contact information is current and valid in the AMTSO managed contact list. • <input checked="" type="checkbox"/> Criterion 1.2: Participants have been notified regarding this Test through Public Notification or Direct Contact. • <input checked="" type="checkbox"/> Criterion 1.3: The Test Plan is included with the notification sent to Participants. • <input checked="" type="checkbox"/> Criterion 1.4: The Test Plan is available to all potential Test Subject Vendors upon request. • <input checked="" type="checkbox"/> Criterion 1.5: The Test Plan is available on the AMTSO web site for a Public Test. • <input checked="" type="checkbox"/> Criterion 1.6: The Test Plan is distributed within the time line requirements prior to the Test Commencement Date.
Test Plan Content	<ul style="list-style-type: none"> • <input checked="" type="checkbox"/> Criterion 2.1: The Test Plan includes a Statement of Intention to follow the AMTSO Testing Protocol Standards. • <input checked="" type="checkbox"/> Criterion 2.2: The Test Plan includes a Statement of Purpose indicating the criteria for the product types and threats to be used in the Test. • <input checked="" type="checkbox"/> Criterion 2.3: The Test Plan includes the Test Commencement date(s). • <input checked="" type="checkbox"/> Criterion 2.4: The Test Plan includes a Test Schedule with key Participant dates including periods for product configuration consultation. • <input checked="" type="checkbox"/> Criterion 2.5: A Test Methodology describing the process used to execute the Test and Test Plan is defined. • <input checked="" type="checkbox"/> Criterion 2.6: The Test Plan details the Test Environment and what said Environment aims to represent. • <input checked="" type="checkbox"/> Criterion 2.7: The Test Plan includes a policy on reporting product version information. • <input checked="" type="checkbox"/> Criterion 2.8: The Test Plan details how the test will be scored and how (if any) certifications given will be measured. • <input checked="" type="checkbox"/> Criterion 2.9: The Test Plan provides any dispute process details.

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	<ul style="list-style-type: none"> • <input checked="" type="checkbox"/> Criterion 2.10: The Test Plan details the Sample acquisition and selection process for use in this Test. • <input checked="" type="checkbox"/> Criterion 2.11: The Test Plan details how Samples will be validated and classified. • <input checked="" type="checkbox"/> Criterion 2.12: If potential Test Subject Vendors are given the option not to participate in the Test, then the opt-out option is honored if requested. • <input checked="" type="checkbox"/> Criterion 2.13: The Test Plan provides high-level details on the sample provenance and Sample Curation strategy. • <input checked="" type="checkbox"/> Criterion 2.14: The Test Plan provides a description as to how Curated Sample feedback is solicited and processed. • <input checked="" type="checkbox"/> Criterion 2.15: The Test Plan defines whether Test Subject Vendor participation in Sample Curation is restricted to Participants. • <input checked="" type="checkbox"/> Criterion 2.16: The Test Plan defines whether a Vendor can opt-out of a Public Test and if permitted explains how that process works. • <input checked="" type="checkbox"/> Criterion 2.17: The Test Plan provides instructions for potential Participants to provide advanced configuration details.
Voluntary Participation	<ul style="list-style-type: none"> • <input checked="" type="checkbox"/> Criterion 3.1: All Test Subject Vendors are given the option to become official Participants. • <input checked="" type="checkbox"/> Criterion 3.2: All Participants are notified which products and services were being included in the Test. • <input checked="" type="checkbox"/> Criterion 3.3: All Participants are given the opportunity to review the configuration of their products in the Test Environment on request. • <input checked="" type="checkbox"/> Criterion 3.4: All Participants are given the opportunity to provide commentary on the Test. • <input checked="" type="checkbox"/> Criterion 3.5: All Participants are given the opportunity to complete a Participation Attestation. • <input checked="" type="checkbox"/> Criterion 3.6: All Participants are asked to disclose any unlicensed third-party intellectual material prior to the Product being tested.

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Testing Process	<ul style="list-style-type: none"> • <input checked="" type="checkbox"/> Criterion 4.1: All product logs, tested configurations, and environmental details generated during the Test are retained until all disputes are resolved. • <input checked="" type="checkbox"/> Criterion 4.2: Participants are contacted prior to the Test's completion when their product(s) are suspected of malfunctioning. • <input checked="" type="checkbox"/> Criterion 4.3: Participants are notified of the Test's completion with performance feedback and Test records made available for review. • <input checked="" type="checkbox"/> Criterion 4.4: Participants are given the opportunity to review their product configurations at the Test's completion on request.
Test Report and Feedback	<ul style="list-style-type: none"> • <input checked="" type="checkbox"/> Criterion 5.1: Test results are presented in a clear, understandable format. • <input checked="" type="checkbox"/> Criterion 5.2: The Test Report includes the tested product names and version information. • <input type="checkbox"/> Criterion 5.3: The Test Report discloses any additional products or services related to this Test which were made available to Participants. • <input checked="" type="checkbox"/> Criterion 5.4: The Test Report includes a reference to the Test Plan. • <input checked="" type="checkbox"/> Criterion 5.5: The Test Report includes details of what Tests were run including the dates and times. • <input checked="" type="checkbox"/> Criterion 5.6: The Test Report provides details of how the results can be used. • <input checked="" type="checkbox"/> Criterion 5.7: The Test Report includes specific scores or certifications awarded. • <input type="checkbox"/> Criterion 5.8: The Test Report includes a link to the AMTSO web site where commentary or additional information may be found. • <input type="checkbox"/> Criterion 5.9: If any disputes extend beyond the Test Report's publication, then subsequent updates are made in a clear and timely manner. • <input checked="" type="checkbox"/> Criterion 5.10: Participants are afforded the opportunity to audit their solution configuration and attach commentary to the Test covering the Test itself and the specific solution's results.

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Attestations

- Criterion 5.11: Test Subject Vendors other than Participants are given the chance to attach commentary to the Test explaining why said Test Subject Vendor did not adopt Participant status.

- Criterion 6.1: The Tester may charge for involvement in a Test, but may not charge Test Subject Vendors additional fees to adopt Participant status.
- Criterion 6.2: Any material conflicts of interest that could impact the Test's reliability have been disclosed to AMTSO and as part of the Test Report.
- Criterion 6.3: All products included in your AMTSO Accredited Test are fairly and equally analyzed.
- Criterion 6.4: Any anticipated inequity in your test design is disclosed to all Participants.
- Criterion 6.5: Details disclosing how the test was funded are available.